efi®

Wide Format ESP
Enhanced Service Program

Be ready for anything with EFI's ESP

Ensure the success of your business with a comprehensive EFI™ ESP response-based agreement and peace-of-mind maintenance options for your EFI Wide Format printer.

ESP for wide format includes

- Essential-level service, providing three-business-day response

- Field service engineer labor and travel for repairs

- Non-consumable parts

- All printer software and hardware updates

- Priority technical phone support

- Coverage for your Fiery® XF digital front end including all software updates and upgrades as well as telephone and email support during business hours with targeted response and resolutions times

- Multi-printer discounts available

Purchase peace-of-mind

Add one or more of our peace-of-mind options to your ESP contract to ensure critical replacement parts are covered if they are needed:

- Additional printheads at a significant discount; contact your account manager for details

- Belt replacements

Essential coverage for your EFI Wide Format printer

PRINTER MODEL	NUMBER OF PRINTHEAD EXCHANGES PER YEAR
EFI H1625 LED	2
EFI H1625-SD	2
EFI H1625-RS	2
EFI Pro 16h	2
EFI Pro 24f	2
EFI Pro 30f	2
EFI Pro 32r/32r+	2

NOTE: Coverage for Fiery proServer is limited to five years from original ship date.

Contacts for more information and pricing specifically for your EFI Wide Format printer:

- **In the following Canadian Provinces and West Coast US states:** BC, AB, SK, MB, AK, WA, OR, CA, HI, NV, AZ, NM, CO, UT, ID, WY, MT, ND, SD, NE, MN, and IA, please contact Marie Landof, Senior Ink & ESP Account Manager, at marie.landof@efi.com or +1-281-677-6488

- **In the following Canadian Provinces and East Coast and Central US states:** ON, QC, NL, NB, NS, ME, VT, NH, MA, RI, CT, NJ, NY, PA, DE, DC, MD, WV, VA, TN, NC, SC, GA, AL, FL, WI, MI, IL, IN, OH, KY, MO, KS, OK, AR, MS, LA, and TX, please contact Christine Fowler, Associate Ink & ESP Account Manager, at christine.fowler@efi.com or +1-603-285-9988

- **In the following Central US states:** WI, MI, IL, IN, OH, KY, MS, KS, MO, OK, AR, TX, and LA, please contact Abby Gorman, Ink & ESP Account Manager, at abby.gorman@efi.com or +1-603-404-8726

EFI also offers annual, unlimited phone support contracts for our wide format printers including some models that are not listed above. Please contact your local Account Manager for more information.

EFI fuels success.

We develop breakthrough technologies for the manufacturing of signage, packaging, textiles, ceramic tiles, and personalized documents, with a wide range of printers, inks, digital front ends, and a comprehensive business and production workflow suite that transforms and streamlines the entire production process, increasing your competitiveness and boosting productivity. Visit www.efi.com or call 650-357-3500 for more information.